

## TO DO

### RETURN FORM

We are not satisfied until you are. If you don't feel 100% comfortable with your purchase, please send it back within 14 days.

#### This is how you do it:

1. You can return your order within 14 days as of your order date. Please send an e-mail to [web@muchogusto.nl](mailto:web@muchogusto.nl) stating your name, order number, the name of the product and why you're returning it. As soon as you've sent us this e-mail you will receive a return number.
2. Fill in the form below. Include this form with the package.
3. Place all items in a package (all articles must have an unbroken seal)
4. Returning your order by post or courier is at your own expense. For more info visit the support page <https://muchogusto.nl/returns/> or contact [web@muchogusto.nl](mailto:web@muchogusto.nl)

**NAME:** \_\_\_\_\_

**RETURN NUMBER:** \_\_\_\_\_

**ORDER NUMBER:** \_\_\_\_\_

**PRODUCT NUMBER:** \_\_\_\_\_

**QUANTITY:** \_\_\_\_\_

#### COMMENTS:

- Does not meet my wishes
- Looks different from the picture
- Wrong size
- Wrong item received
- Another reason \_\_\_\_\_

## RETURNS

### RETURNS PROCEDURE

1. The Customer has 14 days from the date of delivery, to request a return for whatever reason.
2. Before returning the goods the Customer must request authorisation, using the relevant section on the website " Requesting a Return".
3. On completion of the Requesting a Return procedure, an RNA number will be allocated, to identify the package.
4. The items should be returned in the same condition as that in which they were received: unworn, unwashed, without any alterations and together with all the tags and accessories.
5. Garments bought on [www.nofashionstore.com](http://www.nofashionstore.com) cannot be returned to a store.
6. A change of size and/or colour may be requested, but it is not possible to request a replacement with a different item.

### TYPES OF RETURN

1. Return for a refund  
If the Customer is not happy with the purchase, a refund may be requested. Authorisation for the return must be requested using the relevant section on the website no later than 14 days from receipt of the item.
2. Return for exchange  
Items can only be exchanged for a different size and/or colour. It is not possible to request a replacement with a different item. Authorisation for the return must be requested using the relevant section on the website no later than 14 days from receipt of the item.

### RETURN BY POST

Returning your order by post or courier is at your own expense. We are not responsible for products that are returned to us in error. We recommend you use a courier service which provides insurance for the value of the items you return or at least provides you with proof of shipment.

Make sure the items you want to return are properly packaged. Then send everything to the following address stated with the return number:

MUCHO GUSTO  
Kampweg 37  
6247 AR, Gronsveld  
The Netherlands